

Frequently Asked Questions (FAQs) About NFFE E-Dues

Why can't I pay my union dues the way I always have?

President Trump recently signed an Executive Order instructing agencies to discontinue government processing of union dues through payroll deductions, which he described as a cost-cutting measure. If dues can no longer be paid through payroll deductions, the union must collect dues via credit card or bank draft through a system like NFFE E-Dues.

Will I be reimbursed my NFFE E-Dues if payroll dues deductions continue to be taken out my paycheck?

Yes. It has been reported that all union dues being processed as payroll deductions are being shut off immediately (as of April 10, 2025), so converting to NFFE E-Dues is essential at this time. However, if for any reason NFFE continues to receive dues for you via payroll dues deductions and NFFE E-Dues for the same period (this is not expected, but possible), NFFE will promptly refund you the dues it collected via NFFE E-Dues and pause all future NFFE E-Dues collections until such time as payroll deductions cease.

When using a credit card for NFFE E-Dues, will it appear as a regular charge or as a cash advance?

NFFE E-Dues will appear as a regular charge, not a cash advance when using a credit card.

Will I have to pay any credit card or bank draft fees in addition to the charge for my dues?

No. While there are small fees associated with utilizing credit card or bank draft services, all such fees will be paid by the union.

Will I be able to cancel my NFFE E-Dues if I retire, resign, or get laid off?

Yes. NFFE will allow anyone who retires, resigns, gets laid off, or otherwise becomes unemployed to discontinue dues immediately.

Will I be able to cancel my NFFE E-Dues if I am removed from my NFFE bargaining unit?

Yes. NFFE will allow anyone who is removed from their NFFE bargaining unit to discontinue dues immediately.







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How will my financial data be protected?

NFFE uses an industry leading payment processing company called Stripe, which is well-known for its security features. Stripe employs robust security measures, including encryption, tokenization, PCI DSS compliance, and fraud detection systems to protect merchants and their customers' sensitive data. From the second you enroll in NFFE E-Dues, all your financial data will be safely secured by Stripe. NFFE does not have direct access to your financial information securely retained by Stripe.

How will local officers know that members of their local successfully enrolled in NFFE E-Dues?

The NFFE E-Dues system allows the union to generate reports listing all the dues-paying members of a local for a given pay period and the amount they paid in dues that period. This is the same information found on remittance reports that have historically come from federal agencies with dues-paying members listed. These reports can be requested by NFFE HQ at any time and will be distributed to locals periodically.

Will I get an email confirming that I have enrolled in NFFE E-Dues?

Yes. Those who enroll in NFFE E-Dues will receive a confirmation email thanking them for doing so.

Will I be required to enroll in NFFE E-Dues to access NFFE benefits?

Yes. NFFE benefits are accessible to dues-paying members only.

